



Cinema Libre Store

TERMS OF SALE

1. **TERRITORY.** Purchases or rentals (as applicable) from Cinema Libre Store are available to you worldwide, conditional to your ability to navigate and transmit data over the internet.
2. **SALES TO END USERS ONLY.** Cinema Libre Store sells and rents (as applicable) products ("Products") to end user customers only. Contact your local wholesalers and distributors for other types of sales or sales@cinemalibrestudio.com.
3. **PAYMENT METHODS.**

A. Cinema Libre Store accepts credit cards only. Cinema Libre Studio may obtain a pre-approval from the credit card company for an amount up to the amount of the order. Billing to your credit purchase or rental (as applicable) or shortly thereafter. Cinema Libre Store accepts the following credit cards: Visa, MasterCard.

B. PLEASE NOTE: If a transaction has been declined online due to credit card issues, please ensure all data is correct and resubmit. If the transaction is not accepted online, you will be unable to use that card for your transaction and should use another credit card.

C. Alternate Payment Methods. Cinema Libre Studio may accept Cashiers Checks or Money Orders, which are subject to a handling and processing fees not associated or listed with Cinema Libre Store.

4. REFUND POLICY.

A. **Refunds.** You may return new, unopened items sold and fulfilled by CinemaLibreStore.com within 15 days of delivery for a full refund. Items should be returned in their original product packaging. We'll also pay the return shipping costs if the return is a result of our error.

You should expect to receive your refund within four weeks of giving your package to the return shipper. This time period includes the transit time for us to receive your return from the shipper (5 to 10 business days), the time it takes us to process your return once we receive it (3 to 5 business days), and the time it takes your bank to process our refund request (5 to 10 business days). We'll notify you via e-mail of your refund once we've received and processed the returned item.

B. **Partial Refunds.** Partial Refunds will be issued for the following items:

- (i) Items returned more than 30 days after delivery
- (ii) Items that have obvious signs of use
- (iii) Items that have been opened/taken out of its plastic wrapping. (If you discover that the item is defective after the package is opened, a full refund or replacement will still be granted)
- (iv) Items not returned in the condition it was received



- C. **Exchanges.** If you received a faulty item and need to exchange it for the same item, reply to orders@cinemalibrestore.com with the last three (3) digits of your order ID# (ex: yhst-15612342222795-**123**)

5. BILLING

A. All information is required in order to make a purchase.

(i) You must provide a valid email address in order to receive confirmation and communication from CinemaLibreStore.com.

B. A valid credit card is required to make purchases. CinemaLibreStore.com currently accepts VISA and Master Card.

(ii) If a transaction has been declined online due to credit card issues please ensure all data is correct and resubmit. If the transaction is not accepted online, you will be unable to use that card (as the case may be) for your transaction and should use another credit card.

C. Alternate Methods of Payment. CinemaLibreStore.com may, from time to time, accept payment for purchases via Cashier's Check or Money Order. Such purchases are subject to additional handling/convenience fees as determined by Cinema Libre Studio.

6. **SALES TAX.** CinemaLibreStore.com transactions will include sales tax based on the bill-to address and the sales tax rate in effect at the time your transaction is completed. If the sales tax rate for the billing address changes before the purchased or rented (as applicable) digital content is downloaded, the new tax rate in effect at the time of download will apply. We will only charge tax in states where digital goods are taxable. No customers are eligible for tax exemptions for transactions made on the CinemaLibreStore.com.

7. **PRE-ORDERS.** By pre-ordering Products, you are authorizing CinemaLibreStore.com to automatically charge your credit card and ship the product when it becomes available. You may cancel your pre-order prior to the time the item becomes available, within 15 days by replying to your order confirmation email or by sending an email to orders@cinemalibrestore.com.

8. MOVIE RENTALS AND DOWNLOADS.

A. CinemaLibreStudio.com uses a third party ("GRAPEFLIX") to facilitate distribution and sale of Digital Content (Downloads and Rentals) of its films. Movies are viewable only on your Windows computer (using Internet Explorer and Windows Media Player or equivalent).

B. A valid Grapeflix account is required.

C. Broadband Internet connection required.

9. **PRICES.** CinemaLibreStore.com endeavors to offer you competitive prices on current selections. Your total price will include the price of the Product plus any applicable sales tax and shipping/handling



fees. Cinema Libre Studio reserves the right to change prices for Products offered at CinemaLibreStore.com at any time, and does not provide price protection or refunds in the event of a price drop or promotional offering.

10. **SHIPPING.** All orders and items ship via United States Postal Service only. See below for Rates and Transit Times.

Inside United States (Any State) - **Ground**

<i>NUMBER OF ITEMS</i>	<i>RATE</i>	<i>TRANSIT TIME</i>
0 to 5	5.00	7 – 10 BUSINESS DAYS
6 to 10	8.00	
11 to 15	12.00	
16 & up	18.00	

Inside United States (Any State) - **Air**

<i>NUMBER OF ITEMS</i>	<i>RATE</i>	<i>TRANSIT TIME</i>
0 to 5	7.00	3 – 5 BUSINESS DAYS
6 to 10	10.00	
11 to 15	14.00	
16 & up	20.00	

Outside United States - **Air**

<i>NUMBER OF ITEMS</i>	<i>RATE</i>	<i>TRANSIT TIME</i>
0 to 5	10.00	10 – 12 BUSINESS DAYS, depending on destination
6 to 10	14.00	
11 to 15	18.00	
16 & up	24.00	

11. **FOR ASSISTANCE WITH ORDERS – CinemaLibreStore.com Customer Service**

A. For assistance with billing questions or other order inquiries, please contact: orders@cinemalibrestore.com.

12. **CONTENT USAGE RULES.** Your use of any Products purchased, rented or (as applicable) from CinemaLibreStore.com is conditioned upon your prior acceptance of the Terms of Service, including, without limitation, the Usage Rules set forth therein.



13. **OTHER TERMS AND CONDITIONS.**

A. Cinema Libre Studio reserves the right to change the terms and conditions of sale at CinemaLibreStore.com at any time. Customers are encouraged to review the Terms of Sale on a periodic basis for modifications.

B. All transactions on CinemaLibreStore.com are governed by California law, without giving effect to its conflict of law provisions. Risk of loss and title for all electronically delivered transactions pass to the purchaser or renter (as applicable) in California upon electronic transmission to the recipient.